



Notice: Discontinuance of Waze in AppRadio Mode

Dear Valued Pioneer Customer,

Pioneer has received notice that starting March 31, 2019, Waze Mobile Ltd.'s Waze app will no longer be supported on the interface technology that enables smartphone users to operate Waze on compatible Pioneer receivers through Pioneer's AppRadio Mode and Weblink by Abalta Technologies. As of that date, Waze will no longer appear as an available app in AppRadio Mode or Weblink. The availability of non-Pioneer apps through AppRadio Mode, Weblink or any other platform is an independent decision made by each app developer.

In 2018, Waze became available as a third-party navigation option in both the Android Auto™ and Apple CarPlay™ platforms. Owners of Pioneer in-dash receivers that are compatible with Android Auto or Apple CarPlay who would like to continue using Waze through the receiver are recommended to shift to the appropriate interface¹. Pioneer in-dash receivers that support AppRadio Mode and Weblink, but not Android Auto or Apple CarPlay can still stream the audio portion of Waze through Bluetooth A2DP audio streaming. The receivers will support simultaneous Bluetooth streaming audio (music, podcasts, etc.) and Waze audio, but other sources of audio entertainment will not be available while streaming audio from Waze.

All Pioneer in-dash receivers will continue to be fully operational with other functions including remaining AppRadio Mode compatible apps and/or smartphone connected services even after the discontinued availability of Waze through AppRadio Mode. If you have any questions, please contact Pioneer Customer Service online through www.pioneer-car.eu/eur/support/local-support.

Sincerely,

Pioneer Europe NV.

¹ Availability of Apple CarPlay and Android Auto may vary depending on your country. Apple CarPlay is available on iPhone 5 or later. For compatibility and available features, please visit the official Apple CarPlay website at www.apple.com/ios/carplay. Availability of Android Auto may vary depending upon your country and phone model. Please visit www.android.com/auto for more information.